

# MEADOWOOD MANOR 5 YEAR STRATEGIC PLAN 2016-2021



## MISSION

To provide Christian care programs developed primarily for elderly Residents in a non-profit facility. Guided by the compassion of Christ, we develop and manage resources to satisfy our Resident's physical, social, emotional and spiritual needs. Our goal is to preserve the personal dignity of our Residents in a peaceful, safe, respectful and home-like environment.

## VISION

*The Best Little Personal Care Home in Winnipeg* partnering with community to provide specialized, dignified, and faith-based support.

## VALUES

**Dignity:** Provide mindful and individualized service that demonstrates the value of each Resident.

**Respect:** Support independence and empower individuals.

**Health:** Continuous improvement to support the highest level of wellbeing.

**Spiritual Care:** Provide full-time chaplain and chapel services.

**Community:** Building a partnership of Residents, Families, Staff, EPH Tenants, Volunteers, Supporting Churches, Meadowood Manor Foundation, Research Partners, Government and Health Organizations.

**Responsibility:** To serve at the highest level of ethical standards and effective use of financial and human resources.

01/06/2017

## STRATEGIC PRIORITIES

### BUILD COMMUNITY

- Work together for consistent and dignified elder care.
- Strategy includes staff training, expand volunteer resources, and increase educational opportunities for staff. Hire the right people with the right skills at the right time.
- **Indicators:** satisfaction surveys, recruitment and retention, implementation of training, and become employer of choice. Track volunteer service hours.

### ENHANCE COMMUNITY

- Enhance and diversify environment.
- Strategy includes enhancing physical environment, increase accessibility and variety of recreation programming.
- **Indicators:** develop intimate spaces, increase outdoor accessibility, increase natural light, provide range of recreation to include Residents of all abilities and interests.

### WELCOME COMMUNITY

- Support new models of service delivery.
- **Strategy:** engage the community's financial resources and support facility expansion and specialized care.
- **Indicators:** develop expansion plan, identify and acquire space and resources, provide specialized care services, participate in research and implementation of best practice.